



Dear Residents and Prospective Residents,

Our family here at Corporate Accommodations cares about you, your employees, and all of our guests. These are unprecedented times and together we are working to support one another and stay connected. One thing that hasn't changed, we are here for you. We are working hard to ensure our temporary apartments and corporate housing are available to the community, whilst following CDC guidelines to ensure the safety of our residents and staff.

Safeguarding Our Furniture

- Every mattress and foundation is sprayed with a disinfectant
- Upholstery products are shampooed and disinfected
- We thoroughly sanitize and wipe down all remote controls for TVs and other electronic devices
- All linens are commercially laundered in house using proper cleaning methods
- Dish-ware, silverware and Glassware are sanitized with a high-temperature dishwasher

Delivery and Pickup Procedures

We are constantly monitoring the recommendations and updates from the CDC as well as state, county, and local guidelines during all deliveries and pickup of any product.

Regarding any delivery or pick-up of items, all flat surfaces are wiped down and cleaned before leaving our warehouse. Upon delivering to a new set up all items are cleaned and sanitized per Corporate Accommodations' standard operating procedures.

Maid Services

At this time, we are still offering maid service through our commercial provider, who is upholding all the top cleaning and sanitizing standards provided by the CDC. Staff members are professionally trained and will wear protective gear to protect themselves and our residents.

Maintenance and Service Requests

For existing residents and clients currently residing in one of our corporate apartments please understand that during these times there may be some changes to the communities you are staying in such as:

- Clubhouse and offices areas closed
- Limited access to package pick-up due to office closures - please schedule packages to be delivered directly to your door
- Package locker access still open
- Amenity areas such as clubhouse, business centers, and fitness centers closed - this is to protect all residents during this time
- Pool areas closed
- Pet parks are still open, but please limit it to less than 10 people
- Service Request